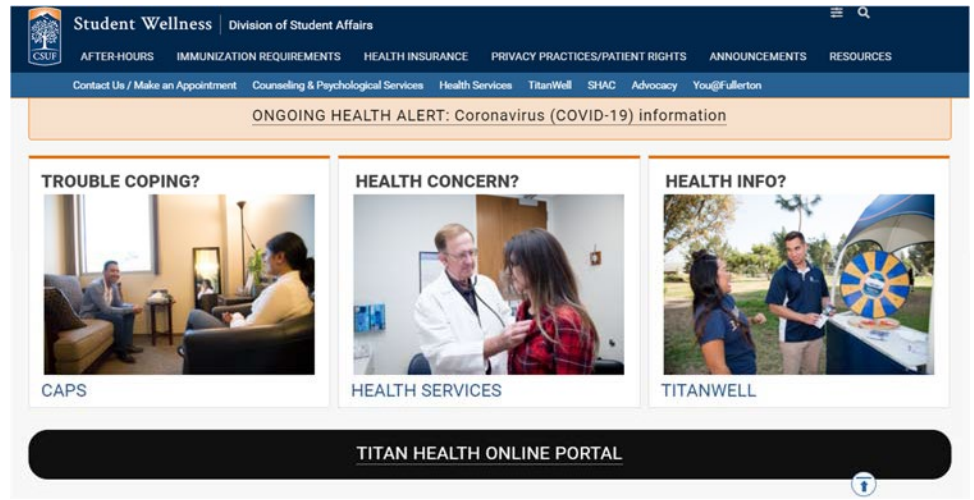


Accessing Online COVID Testing Appointment Scheduler

Step 1: Go to

fullerton.edu/studentwellness.

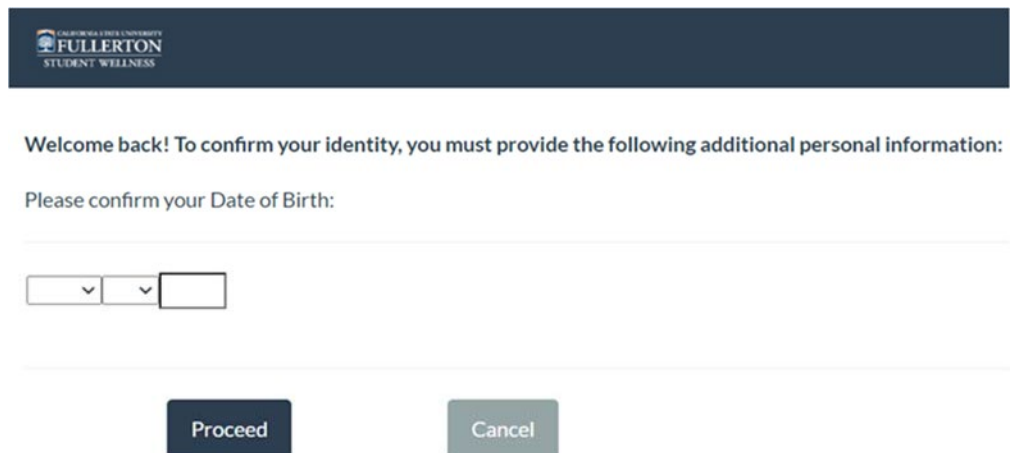
Scroll to the bottom and click the Titan Health Online Portal.



Step 2: Sign in with your username and password and authenticate with DUO.



Step 3: Confirm your date of birth.



Step 4: Click the “Forms” tab on the left hand side and complete:

- Health History;
- Privacy Practices Notice; and
- Health Services Informed Consent.

These three forms must be completed prior to scheduling an appointment. You do not need to complete the other forms listed on the page.

The screenshot shows the Fullerton Student Wellness portal. On the left, a navigation menu lists various options: Home, Profile, Medical Clearances, Health History (with a 'Need to Review' badge), **Appointments** (highlighted in dark blue), Handouts, Messages, Letters, Forms, Surveys, Account Summary, Immunizations, and Log Out. The main content area displays a message: 'Appointments: Before you can proceed.. Before you can schedule an appointment you must fulfill the following compliance requirements. 1. EMFHH 2. Privacy Practices Notice 3. Health Services Informed Consent'. Below the list are two buttons: 'Go to Home Page' and 'Go to Appointments Page'.

Clearance	Status	Details
CAPS Temporary TeleHealth Informed Consent	✔ Compliant	Satisfied ⓘ
Health History	✔ Compliant	Satisfied ⓘ
Health Services Informed Consent	✔ Compliant	Satisfied ⓘ
Health Services Temporary TeleHealth Informed Consent	✔ Compliant	Satisfied ⓘ
Privacy Practices Notice	✔ Compliant	Satisfied ⓘ
Supplemental Health History questions	✔ Compliant	Satisfied ⓘ
TitanWell Temporary TeleHealth Informed Consent	✔ Compliant	Satisfied ⓘ

Step 5: Select the orange “Appointments” button and complete the required screening questions. Based on data you provide in the screening questions, you will be provided ascreen to schedule an appointment online, or be directed to call Health Services to speak with a reception services representative for scheduling assistance.

The screenshot shows the Fullerton Student Wellness portal. The navigation menu on the left has 'Appointments' highlighted in dark blue. The main content area displays a message: 'Home for [Name] You last logged in: [Time] Log Out'. Below this is a large heading 'Welcome to Titan Health!' followed by the instruction 'Please select from the following (more options on the left):'. Three buttons are shown: 'Appointments' (highlighted in orange with a red arrow pointing to it), 'Messages', and 'Forms'. Below the buttons is a warning: 'ALL STUDENTS MUST FILL OUT A PERMISSION TO TREAT & HEALTH HISTORY PRIOR TO THEIR APPOINTMENT.' and a note: 'Please click on "Forms" above to save time when checking in. For more information check out our website at fullerton.edu/health'. At the bottom, it says '[Version: 12.11.5046]'.

Step 6: Indicate if you are a student or employee.

**If you are a student and also reporting to work on campus, please click "I am an employee."*

If you have difficulty breathing or feel this is a medical emergency, please go to the nearest hospital or call 9-1-1.

Select One

- I am a student
- I am an employee

Continue Cancel

Step 7: Select the date you would like to be tested and click "Search For Appointments". Available appointment times will populate below.

Schedule Appointment

Appointments available to book via the web:

Set search start date: 3/4/2021 

System will search from the start date to the 3 days following.

Visit Type: COVID19 TEST EMPLOYEE

Search For Appointments

Continue

Cancel

Select Appointment

- Thursday, March 4, 2021 9:10 AM (10 min) at Covid HS Patio Employee Tent
- Thursday, March 4, 2021 9:20 AM (10 min) at Covid HS Patio Employee Tent
- Thursday, March 4, 2021 9:30 AM (10 min) at Covid HS Patio Employee Tent
- Thursday, March 4, 2021 9:40 AM (10 min) at Covid HS Patio Employee Tent
- Thursday, March 4, 2021 9:50 AM (10 min) at Covid HS Patio Employee Tent

Step 8: Select the desired appointment time and click "Schedule" to confirm.

Almost there...

Please confirm the appointment date and time:

Date/Time: Thursday, March 4, 2021 1:00 PM

Location: Covid HS Patio Employee Tent

Please arrive on time to your scheduled appointment to limit the number of patients in the testing area. Positive results will be provided via phone call within 3 hours, followed by contact from the CSUF COVID-19 Response Team. Negative results will be delivered electronically through the health portal by the end of the day. All results can be found in the "Results" section under Messages, on the left-hand side of the health portal. Once a result is available for review in the health portal, a message will be sent to your CSUF email.

If you are experiencing symptoms, please leave campus IMMEDIATELY after testing is complete. As always, wear a face covering and maintain 6 feet of physical distance from others.

Schedule

Schedule the selected appointment, and return to your appointment listing.

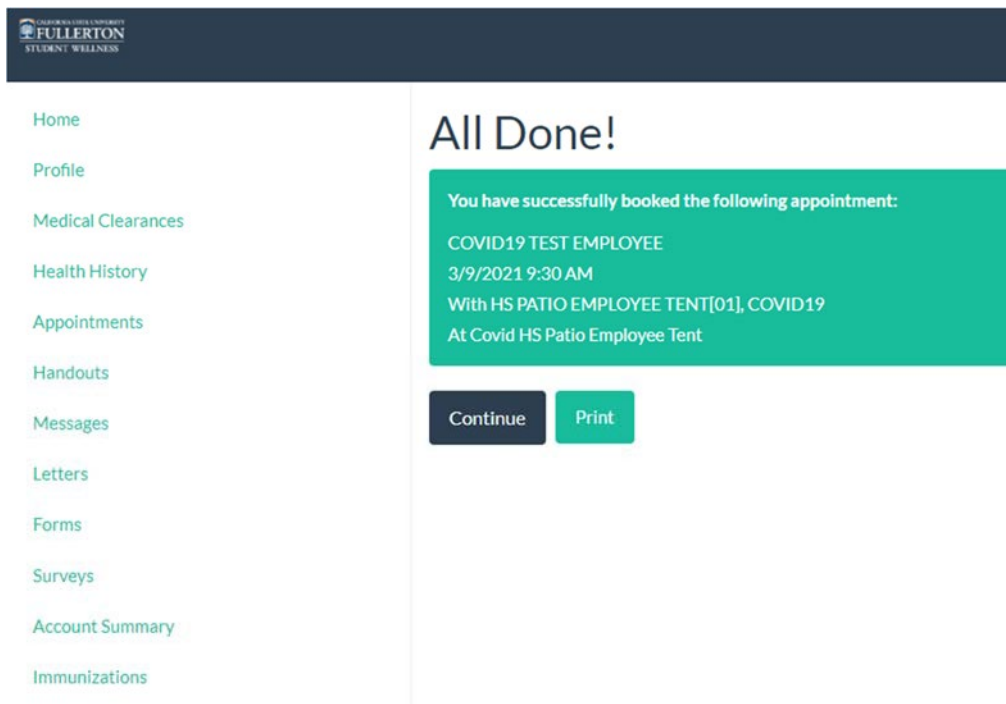
Retry

Return to the previous page and select another appointment.

Cancel

Cancel selection of this appointment, and return to your appointment listing.

Step 9: A confirmation page will be displayed with your scheduled appointment time.



The screenshot shows the Fullerton Student Wellness portal. On the left is a navigation menu with the following items: Home, Profile, Medical Clearances, Health History, Appointments, Handouts, Messages, Letters, Forms, Surveys, Account Summary, and Immunizations. The main content area displays a confirmation message: "All Done! You have successfully booked the following appointment: COVID19 TEST EMPLOYEE, 3/9/2021 9:30 AM, With HS PATIO EMPLOYEE TENT[01], COVID19, At Covid HS Patio Employee Tent". Below the message are two buttons: "Continue" and "Print".

If you have issues with the online scheduling platform, please contact Student Health Services at 657-278-2800 for assistance.